



Quality Policy

At Automation Anywhere, we are committed to delivering innovative, reliable automation solutions that empower customers to succeed. Quality is central to our operations as we strive to exceed expectations through proactive engagement and collaboration. We unite as One Team with One Goal, ensuring our processes and solutions reflect our values—Passion, Innovation, and a Customer-First mindset. Our quality policy is rooted in the following principles:

Customer Focus

We aim to understand customer needs and deliver products and services that exceed requirements. With each release, we aim to incorporate customer feedback and deliver higher quality to enhance customer experience, ensuring updates do not disrupt critical operations.

Continuous Improvement

We are committed to continuously improving our products, processes, and services. We track and measure key quality metrics, knowing improvement requires consistent evaluation. Ongoing innovation and feedback drive the quality and performance of our solutions.

Compliance and Integrity

We adhere to all relevant regulatory, security, and quality standards. Ethical practices and compliance guide our operations and decision-making processes. Credibility is paramount; we are committed to upholding our promises related to delivery and quality.

Employee Empowerment

We believe in fostering a culture of quality, where every employee is empowered to contribute to the continuous improvement and success of our management systems.

Excellence in Execution

We are committed to operational excellence, ensuring that our processes are efficient, transparent, and result in superior outcomes for our customers.

Through these principles, Automation Anywhere ensures that we consistently deliver high-quality business automation solutions, build trust with our stakeholders, and support the long-term success of our customers and employees.

A handwritten signature in black ink, appearing to read 'Adi Kuruganti'.

Adi Kuruganti

Chief Product Officer

Automation Anywhere