

AI-powered automation empowers teams and saves millions for medical device manufacturer

25,000

hours saved

3x

faster order fulfillment

\$1.3M

annual savings

This company builds cloud-connected medical devices that transform care for people with breathing issues and other chronic diseases.

Challenge

Acquisitions helped this company expand, but created siloed and inconsistent finance, supply chain, and other processes. With a complex IT environment and a fragmented structure, automation didn't seem like an option.

Solution

As this company pushed for more unified operations, it tapped Automation Anywhere to breathe life into its automation aspirations. A successful automation pilot, driven by a center of excellence, was quickly followed by a wave of automations across finance, operations, regulatory, human resources, and other areas. The company further accelerated its automation efforts by empowering local teams to tailor their automation workflows while maintaining a standardized overall approach.

Outcome

The company's blend of centralized standardization and local flexibility, built on Amazon Web Services, enabled rapid expansion of its automation program, achieving 145% growth in one year. That growth was fueled by huge automation impacts across the business including 25,000 hours saved, \$1.34 million in annual cost savings, three-times faster order fulfillment, and more generated by 200 automations.

“ We realized that a central delivery model may not work the best. We began focusing on a federated delivery model.

Director Business Process Transformation



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