# Community Edition Version 11 Discontinuation
## Frequently Asked Questions

**When will Community Edition v11 be discontinued?**

  A.  Community Edition v11 will be discontinued on May 31, 2020, 11:59 pm PT.

**What does the discontinuation of Community Edition version 11 (v11) entail?**

A.  As of May 31, 2020, Community Edition v11 launched in March 2019 will no longer be available for use, and access to this version of the product will terminate on this date, including access to any bots that were built. Users are encouraged to begin migrating and/or rebuilding their bots in the new supported version of Community Edition, available here. Community Edition A2019, the new supported platform, includes a bot migration action package to use to migrate your bots.

**What happens after the discontinuation date?**

A.  Community Edition v11 and any bots created in the client will no longer be accessible or functional as of May 31, 11:59 pm PT.
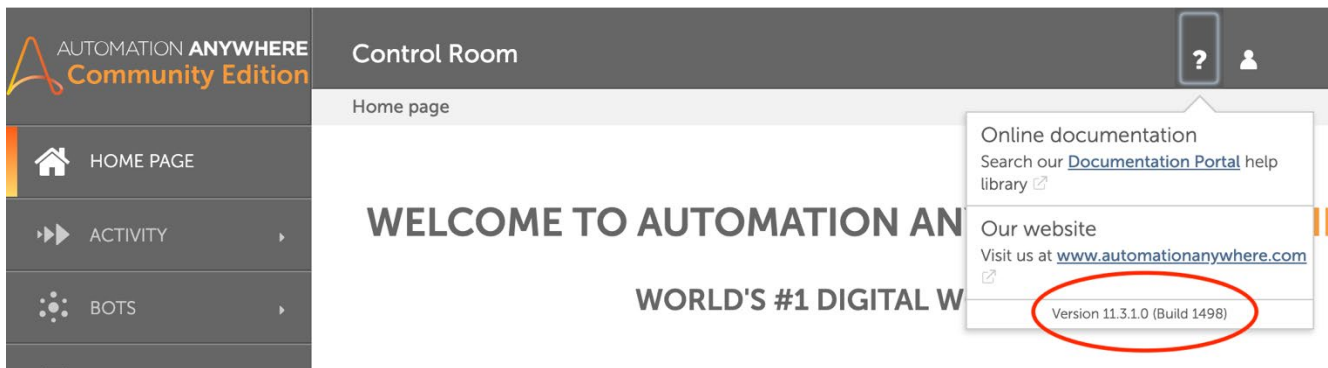
**Why is Community Edition v11 being discontinued?**

A.  Since November 2019, Automation Anywhere has offered the new version of Community Edition that is based on the Enterprise A2019 platform, the world's first and only cloud-native, fully web-based Robotic Process Automation (RPA) platform. There are several advantages to Community Edition A2019, including:

- Being able to build and work on your bots from any device without needing to download a client on your computer
- Frequent product updates and on-going improvements due to being cloud deployed
- Being on par with Enterprise A2019 versioning

We want all users to benefit from the efforts on Community Edition A2019 and access the latest version of our product, which was not possible with the previous version of Community Edition.

**How do I know if I am currently using Community Edition 11?**

A.  To check what version of Community Edition you are on, log in to the Community Edition web-based Control Room with the URL you were provided at sign up. Click on the question mark in the top right corner, and if the version number is "11.3.1.0," you are using Community Edition v11.  Additionally, if you are logging into Community Edition via a client or building bots in a client locally on your desktop and not in a web browser, you are likely using Community Edition v11. Access to Community Edition A2019 and the bot creation environment is completely web based.

**Can my Community Edition v11 account be extended as an exception beyond the general discontinuation date?**

A. Unfortunately, no extensions are possible.


**What are the alternatives to Community Edition v11 and where can I access them?**
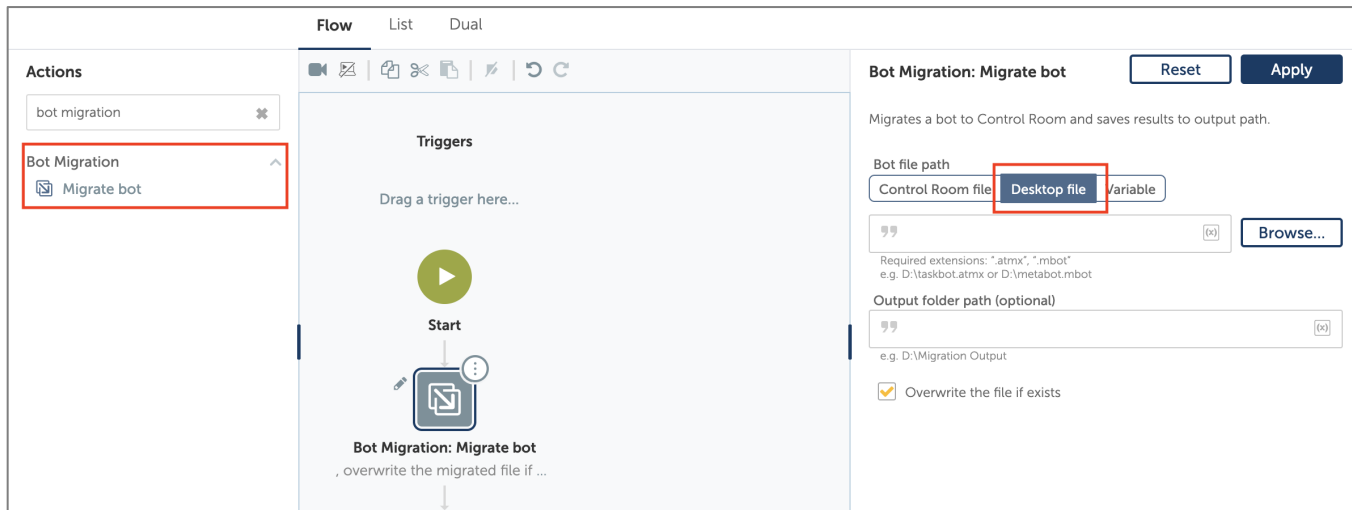
A. The alternatives to Community Edition v11 are:

- Community Edition A2019 — For those would like to continue building bots for individual use or to have a platform to learn and practice RPA on
- Enterprise A2019 Free Trial — For those looking to evaluate the platform for their company, this option provides a 30-day evaluation experience, which includes access to support throughout the trial period
- Enterprise v11 Free Trial — For those looking to evaluate the platform for their company and still wanting to build on Enterprise 11, please contact us to discuss options.

You can sign up for a free account for one of the available options here on the Automation Anywhere website.


**Can I migrate or copy my bots from Community Edition v11 to Community Edition A2019 or any other version?**

A. While there will be no formal migration services offered to migrate Community Edition v11 bots to Community Edition A2019, you will have the ability to migrate them on your own. First, use the Bot Scanner to test which of your bots in v11 are eligible to be migrated to A2019. After you have identified the eligible bots, you can use the "Bot Migration" action in A2019 to migrate your bots from v11 to A2019. Due to platform differences, we cannot guarantee the functionality of your migrated bots.

**Can I migrate or copy my IQ Bot Community Edition v11 learning instances to Community Edition A2019 or any other version?**

A. No. IQ Bot learning instances cannot be migrated; however, IQ Bot functionality remains the same and you will be able to create new learning instances in Community Edition A2019.

**What will happen to my bots and any data associated with them in Community Edition v11?**

A. As of June 1, all data associated with Community Edition v11 will be securely disposed of. Automation Anywhere will not store or backup the data.

**Will I have to rebuild my bots when I sign up for Community Edition A2019 or any of the other alternative offerings?**

A. If you would like to perform the same automations as you did with Community Edition v11, you can use the self-serve migration feature in Community Edition A2019 or you can also build new bots in Community Edition A2019 or any of the other alternative options you choose to sign up for.

**Do I have to wait until Community Edition v11 is discontinued to sign up for a Community Edition A2019 account?**

A. You can sign up for a Community Edition A2019 account immediately even if you are a current Community Edition version 11 user. This will be a new account with no connection to or bots from your prior Community Edition account. Sign up for Community Edition A2019 today.

**What are my options if I would like to keep building on v11 of the product?**

A. If you would like to continue using the v11 product, you can sign up for a 30-day free trial or contact our team to discuss purchase options for Enterprise v11 here.

**How can I upgrade from Community Edition v11 to Enterprise v11 or Enterprise A2019?**

A. If you would like to upgrade your account to Enterprise v11 or Enterprise A2019, please contact our team here.

**Will I need IT's help or any special skills to install and use Community Edition A2019?**

A.  Anyone can sign up for a free Community Edition account online. There is no limit on the number of bots that can be created, and the development of these bots does not rely on or interfere with existing IT infrastructure. This is similar to other free utilitarian SaaS products that users can sign up for online to help them learn new products and skills and boost their productivity.

**Where can a user learn how to use Community Edition A2019 or Enterprise A2019 and build bots?**

A.  Community Edition users can register for the free on-demand courses offered by Automation Anywhere University – the world's largest platform of RPA and automation learning.

**What type of customer support is available for Community Edition A2019?**

A.  Community Edition users have free access to A-People — the world's largest community of RPA practitioners. A-People is an excellent source of RPA knowledge and the best place to get support and get your questions answered by some of the most experienced automation professionals in the market today.