

# Boston Scientific Heals Process Woes with Automation

An Automation Anywhere Case Study  
**INDUSTRY: HEALTHCARE**



## SOLUTION

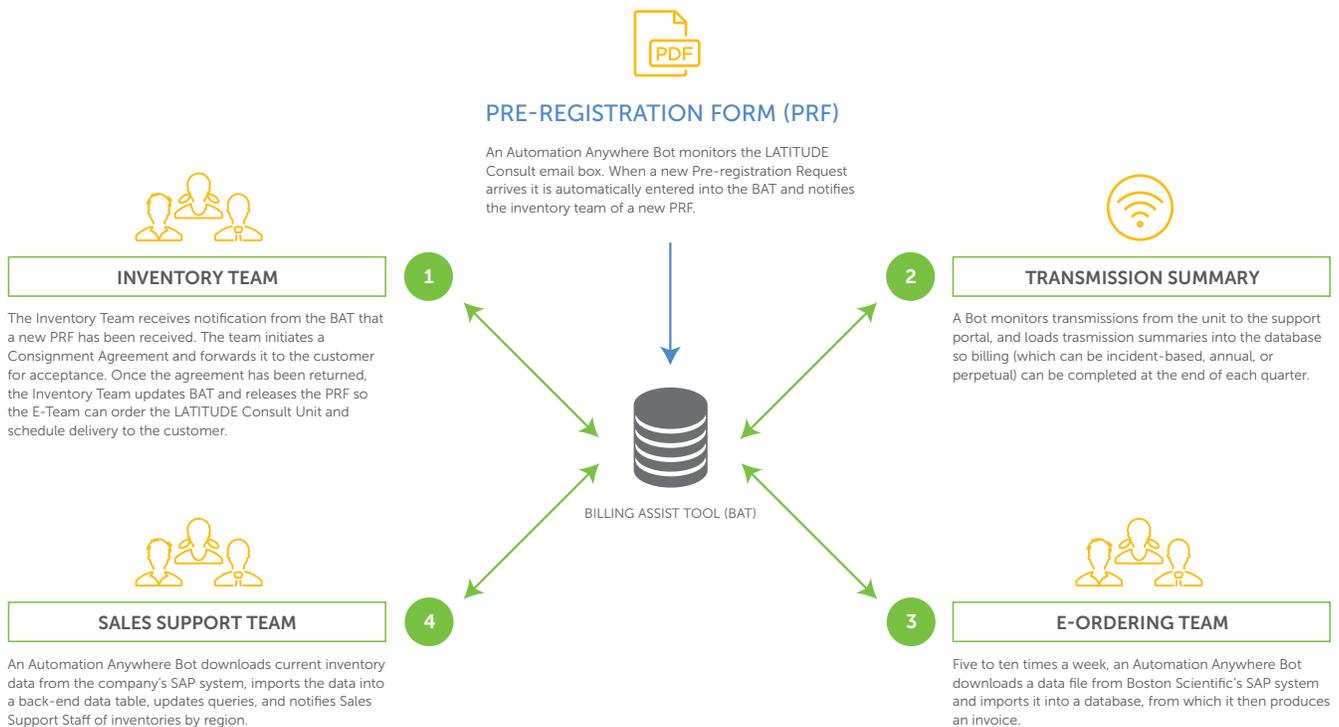
Boston Scientific's engagement with Automation Anywhere began as an urgent need to remedy an unanticipated crisis with its customers, primarily hospitals, nursing homes, and in-home care providers. The company needed a way to help Customer Service complete four processes that were either performed manually or simply not possible without Automation Anywhere. Since diagnosing and resolving those issues, the company has extended its use of automation to include over 50 processes, including more than 20 that automatically run at different times of day.

## BENEFIT



## DETAILS

Boston Scientific is a leading innovator of medical solutions that improve the health of patients around the world. Their products and technologies are used to diagnose or treat a wide range of medical conditions, including heart, digestive, pulmonary, vascular, urological, women's health, and chronic pain conditions. The Boston Scientific LATITUDE Consult Communicator is a standalone interrogation-only device used to read the patient's implanted Cardiac Implantable Electronic Device (CIED). Once retrieved, Transmission Summaries are securely transmitted to a central server.



**Boston Scientific's initial goal was to automate four areas: Pre-registration form processing, transmission summary processing, commercial invoice preparation, and regional inventory reporting.**





Contact Automation Anywhere to learn more about how you can leverage our Digital Workforce platform to automate any process, scale your business, and reduce costs. Call 1-888-484-3535 or visit [www.AutomationAnywhere.com](http://www.AutomationAnywhere.com) to schedule a live demo.

#### About Automation Anywhere

Automation Anywhere is the global leader in delivering the most advanced, enterprise-grade, cognitive Robotic Process Automation (RPA) platform capable of automating any business process. The platform enables enterprises throughout the world to create digital workforces that manage and scale business processes faster, with near-zero error rates, while dramatically reducing operational costs. We believe that people who have more time to create, think, and discover build great companies. It's why we've dedicated more than a decade to providing the world's best RPA technology to leading financial services, BPO, healthcare, technology, and insurance companies—to name a few—across more than 90 countries. For additional information, visit [www.automationanywhere.com](http://www.automationanywhere.com).

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