



**HEDEHI Solutions**  
Ideate. Automate. Innovate.

# Driving Efficiency: HEDEHI Solutions helps streamline driver separations with AI-infused automation

## Challenge

Roehl Transport Inc.'s Driver Employment Centre (DEC) team receives over 150 emails monthly regarding Driver Separations from which employees must extract critical data, submit an approval request, and update records across multiple applications. The process consumes considerable time and effort, so the company tapped HEDEHI Solutions to optimize the workflow.

# 100%

data accuracy

# 75%

reduction in turnaround time

**Faster  
driver  
rehiring  
approval**

**Enhance  
driver  
separation  
experience**

4



By combining AI and automation technologies in our solutioning, we've helped Roehl Transport Inc. reduce driver rehiring wait times, improve data accuracy, and enhance the overall driver separations process experience—a showcase of how AI-driven automation can clearly transform operations and improve overall outcomes.

Vatsal Mehta,  
Director, Co-Founder & CEO

## Solution

HEDEHI Solutions answered Roehl's needs by infusing AI into automation, resulting in a sophisticated end-to-end data processing solution. First, the automation analyzes driver separation and rescinded status emails and makes updates in SharePoint. Then, it emails updated driver details to relevant SPOCs for rehire approval. Finally, it reads and analyzes SPOC responses and updates driver records across two applications. Instead of nearly 3 hours of manual work per day, the automated solution executes in under 45 minutes—an impressive 75% reduction in turnaround.

## Outcome

HEDEHI Solutions has helped Roehl Transport's DEC team to transform a tedious, error-prone process into a seamless, fully automated workflow. The solution fast-tracked driver rehiring approval, eliminated manual errors, and enhanced the overall driver separation experience—all with no human intervention necessary. By incorporating AI into the tech stack, HEDEHI Solutions helped Roehl Transport Inc. transform operations and, more importantly, improve driver rehiring outcomes, the company's ultimate measure of success.

Start automating the impossible with AI agents

Request a demo

Contact sales



## About Automation Anywhere

Automation Anywhere is the leader in AI-powered process automation that empowers organizations to drive productivity gains, foster innovation, improve customer service, and accelerate business growth. Learn more at [www.automationanywhere.com](http://www.automationanywhere.com)

☎ North America: 1.888.484.3535 x1 | International: 1.408.834.7676 x1

✉ [sales@automationanywhere.com](mailto:sales@automationanywhere.com)

in [linkedin.com/company/automation-anywhere](https://linkedin.com/company/automation-anywhere)

f [facebook.com/automationanywheresoftware](https://facebook.com/automationanywheresoftware)