

SOLUTION BRIEF

Learn to Decode Work, So You Can Get to Work

FortressIQ Academy empowers you and your teams to quickly realize value from the FortressIQ Process Intelligence Platform.

Whether you're leading a global enterprise transformation or simply trying to uncover the mechanics of a discrete process, FortressIQ Academy gives you the skills necessary to decode work across your organization.

Accelerate Onboarding with Streamlined Instruction

Learners in FortressIQ Academy experience practical, hands-on training to quickly learn and retain terminology, software features, intelligent mining characteristics, and more using instructor-led, video, and lab-based courses. Courses are structured into introductory, foundational, and advanced tracks. Optional certifications are available to provide additional hands-on use of our demonstration system and creation of deliverables.



Introductory

For those new to process intelligence, topics include:

- Process intelligence overview
- How the technology works
- FortressIQ interface
- Process data visualizations and reports



Foundational

For those seeking solid process intelligence how-to, topics include Introductory, plus:

- FortressIQ Agents
- Process intelligence security
- Discovery and data mining
- Creation of process definition documents (PDD)



Advanced

For practitioners and admins to maximize the value of process intelligence, topics include:

- Event exploration
- Advanced data mining tips and tricks
- Advanced PDDs
- Expanding process intelligence
- New releases
- Business analysis using FIQ platform

FortressIQ Academy Can Be Delivered via Online or On-Site Instruction

ONLINE

Remote, self-guided learning is available for every FortressIQ customer and partner. Courses enable learners to quickly develop proficiency with the FortressIQ platform.

INSTRUCTOR -LED

Instructor-led training can accommodate up to 5 attendees with each individual FortressIQ Academy instructor. Up to 8 hours of online training may be substituted for the one-day on-site training, and is limited to a maximum of 5 attendees per session.



Begin Your Journey Today

The FortressIQ Process Intelligence Platform is the fastest and most accurate way to decode your business processes. It allows for automatic and continuous acquisition of process data at scale across any system in your enterprise. We help you put process data at the center of every employee, interaction, and decision.

FortressIQ Academy gives you the skills to understand and act on accurate, automated process discovery in just a short time, so you can decode your process and get to work transforming your enterprise for the better.

With faster insights, no operational impact, and constant monitoring, FortressIQ helps you understand today so you can plan for tomorrow. But every journey begins with a first step, and your first step is FortressIQ Academy.

Learn more a fortressiq.com, email us at learning@fortressiq.com, or add yourself to our mailing list to stay current on new and improved platform capabilities, and new and updated FortressIQ Academy courses.

About FortressIQ

FortressIQ enables enterprises to decode work, transform experiences, and enhance workflows with the industry's most advanced process intelligence platform. Using innovative computer vision and artificial intelligence, FortressIQ delivers unprecedented process insights, extremely fast, and with detail and accuracy unattainable with traditional methods. The platform autonomously acquires process data at scale even as processes extend across systems, empowering enterprises to understand, monitor, and improve operations, employee and customer experiences, and every business process. FortressIQ was founded in 2017, and is backed by Lightspeed Venture Partners, Boldstart Ventures, Comcast Ventures, Eniac Ventures, M12 and Tiger Global. To learn more, please visit www.fortressiq.com.