

MjM Data Recovery Ltd.



CASE HIGHLIGHTS

Profiled Organization: MjM Data Recovery Ltd.

Challenge: A need to automate and update two databases in a consistent, cost effective and timely manner.

Solution: Automation Anywhere's SMART technology intelligently executes the task to download, extract, merge, compact and update the two databases. It then sends an email notification of the status of the update.

Benefits: MjM Data Recovery has the advantage of reliable, updated databases. Automation Anywhere empowered them to save time and cost and keep their databases updated at all times.

"Automation Anywhere solved the problem very quickly and easily, I just set it to record, ran the process manually, then stopped recording – that was it!"

*- Mike Montgomery –
Managing Director*

BACKGROUND

MjM Data Recovery Ltd is recognized as leaders in data recovery. Headquartered in UK they specialize in professional, cost effective and prompt data recovery services. They offer data recovery services for desktops and server based computers from laptop/notebook computer's hard disk drives, CDs, DVD's and other storage media. From all versions of Windows™, DOS, Mac OS, Novel and Linux, Unix and other operating systems.

BUSINESS ISSUE

In order to continue providing the best services, MjM Data Recovery Ltd. needed to overcome the hurdle of keeping its databases up-to-date. They needed software that could save them time and money and in the process allow them to concentrate on other aspects of their business. They faced a challenge of:

- Time consuming repetitive manual task of updating databases.
- Monotonous day-to-day operations
- Increasing strain on the resources.
- Making sure the data entered was error free.
- Curtailing revenue losses arising from relying on unreliable data updates.
- Hassle of writing scripts

In summary, the biggest challenge was to find a solution that was easy to use and able to download files, extract data, merge data and compact databases automatically, periodically and on-demand to update databases.

SOLUTION

Using Automation Anywhere, MjM Data Recovery Ltd. was able to consolidate all the databases by merging and compacting and updating the databases.

“Automation Anywhere was the best of all the tools and has the options that I can see will be put to good use in the future.”

*- Mike Montgomery –
Managing Director*

“The solution was (and still is) perfect. I would recommend this product to anyone needing advanced automation. The time savings are incredible, the solutions are easy to implement and no need for programming.”

*- Mike Montgomery –
Managing Director*

On an ongoing basis, it allows the freedom of editing & scheduling changes, enabling them to react to changes in the environment.

Automation Anywhere always keeps the databases of MjM Data Recovery Ltd. up-to-date and reliable.

BENEFITS

Using Automation Anywhere, MjM Data Recovery Ltd. has successfully empowered itself by implementing a low cost, highly effective automation software solutions. They listed the ongoing benefits of Automation Anywhere:

- It has helped reduce costs.
- Automation Anywhere continues to save hundreds of man hours
- Reduced human error due to previous manual processes.
- Reduced resource cost by increasing productivity levels

In the past, MjM Data Recovery Ltd. dedicated a large part of their employee time and resources in manually downloading several files, merging them and then compacting the database. The process took around 15-30 minutes – using a 10mb connection! Because of the time taken, it was sometimes skipped for a 3 or 4 days, as each update can take up to 30 minutes, then the time to update would take even longer. Now this activity takes place everyday and is reliable. All this has been possible with the help of Automation Anywhere.

MjM Data Recovery Ltd. is looking forward to using Automation Anywhere to automate a lot of other tasks too.

If you found this case study useful, we invite you to discover how Automation Anywhere can give your business an edge – visit www.AutomationAnywhere.com



PRODUCT INFORMATION: AUTOMATION ANYWHERE

Automation Anywhere is an intelligent automation software for business & IT tasks. No programming required. Enterprise license includes state of the art drag and drop automation, remote deployment, Visualizer, Workflow designer, image recognition and many more features. Free trial available. Read more about this product at <http://www.AutomationAnywhere.com> or call our sales hotline +1-888-484-3535.